(c) The telephone billing system is not defective and subscribers are issued bills based on the actual usage of the telphone services.

(d) With a view to further improve the existing system large scale computerisation of telephone bills is being implemented.

Complaint by S.T.D. Subscribers against wrong billing

1882. SHRI J.P. JAVALI: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that large complaints are received from all over India from S.T.D subscribers that they are receiving telephone bills for large amounts even when the facility is not made use of by them; and

(b) if so, what are the reasons for the wrong billings, and the action taken to set things right?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P.V. RANGAYYA NAIDU): (a) No Sir, Bills issued to the subscribers are based on the actual usage of the telephone services made by them. Few complaints are received totalling less than 1% of the total number of bills issued by the Department.

(b) Adequate care is taken by the Department to the accuracy of the telephone bills, however, errors detected on account of clerical mistakes, computer billing errors, technical fault etc., are immediately attended to by issuing to the subscriber provisional bills based on the previous billings history of the subscriber.

Waiting list for Telephones at Hubli in Karnataka

1883. SHRI J.P. JAVALI: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that the waiting list for telephones in Hubli, Karnataka is very large;

(b) if so, what are the reasons therefore; and

(c) what action has been taken by Government to clear the waiting list?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU): (a) The waiting list for telephone connections as on 31.1.92 at Hubli in the state of Karnataka is given below:-

OYT	11
Non OYT spl.	103
Non OYT Genl.	2244
TOTAL:	2460

(b) Inspite of progressive providing of telephone connections at Hubli in the past years, the demand for telephone connections has also been rising. As on 31.1.92, the waiting list under OYT category has been cleared upto 4.7.91, under Non OYT special category upto 1.2.90 and under Non OYT General category upto 3.11.88.

(c) The Department of Telecommunications has formulated draft 8th five year plan with an objective:

— to provide telephone connections practically on demand in rural and tribal areas.

— Waiting period for telephone connections not to exceed two years.

Accordingly expansion programmes are being drawn to provide telephone connections to persons in waiting list at Hubli in Karnataka state progressively during 8th five year plan period.

Number of private vehicles engaged in Corporate Office of M.T.N.L. and Delhi Telephones

1884. SHRI RAJUBHAI A. PARMAR: Will the Minister of COMMUNICATIONS be pleased to state:

(a) what is the total number of departmental vehicles with the Corporate Office of Mahanagar Telephones Nigam Limited, and the Delhi Telephones as on 31st January, 1992;

(b) what is the number of private vehicles being engaged per month by the Corporate Office since its inception and number of private vehicles being